



January 7, 2021

RE: *Kelowna Update*

As a clarification, we understand that there has been some confusion in the industry recently regarding a possible sale of TRUE Consulting. Please know that we have not been purchased as we are not, and have never been, for sale. In December of 2020 TRUE Consulting parted ways with an associated company in Kelowna, British Columbia; the Kelowna group has subsequently been acquired by another firm.

TRUE Consulting remains the same great boutique Engineering company built from a foundation of honesty and trust, operating in alignment with TRUE's Core Values: Our People, Client Service, and most importantly, Integrity. Our offices in Kamloops, Williams Lake, Trail and Penticton will continue to focus on providing industry-leading client service in the delivery of our engineering services. This commitment to our clients will never change.

We thank you for your continued trust and support.

Yours Truly,

TRUE Consulting

"Advancing the Vision of Our Clients and the Communities we Serve" since 1986



January 7, 2021

Dear Valued Client:

RE: *TRUE Consulting Penticton – Branch Office Announcement!*

TRUE Consulting is excited to announce that it will be opening a branch office in Penticton, BC in March 2021. The office will be located at 1013 Westminster Ave West. The Penticton office will be co-managed remotely by Steve Underwood and Todd Turnbull. Steve will oversee the Engineering services while Todd will oversee the Construction services. Steve and Todd have been serving the South Okanagan area together for more than 20 years and are excited about the opportunity to more closely connect with clients in the South Okanagan region!

The establishment of a branch office in Penticton has been a corporate goal of TRUE for many years. In December of 2020 TRUE Consulting parted ways with an associated company in Kelowna; this change facilitated the opportunity for TRUE to open the branch office in Penticton.

The Penticton office will complement our other offices which are conveniently located in Kamloops, Williams Lake, and Trail. The Penticton office will also provide opportunity for our Land Surveying division (TRUE Land Surveying) to provide efficient and cost-effective services into the South Okanagan region.

Due to ongoing health-concerns related to COVID-19, our Penticton office will initially be closed to the public (similar to all of our offices). We look forward to connecting with you in person once it is safe to do so.

In the meantime, do not hesitate to contact us should you have any questions regarding our increased commitment to provide responsive, professional, cost-effective services in the South Okanagan area.

We thank you for your continued trust and support.

Yours Truly,

TRUE Consulting

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